

## Complaints

To make a complaint against a police officer for:

- Unnecessary use of force
- Abuse of Authority
- Discourtesy
- Offensive language

Contact the Civilian Complaint Review Board (CCRB), an independent agency that monitors police behavior by phone, letter, email or in person at :

100 Church Street, 10th Floor  
New York, N.Y. 10007  
800-341-2272 or 311  
[www.nyc.gov/CCRB](http://www.nyc.gov/CCRB)

For serious misconduct or corruption notify the NYPD Internal Affairs Bureau ( IAB ) by phone, letter, or in person at :

315 Hudson Street, 3rd Floor  
New York, NY 10013  
212-741-8401 (24 hrs) or 311

⇒ "Like" us on Facebook

⇒ "Follow" us on Twitter @NYPDCommAffairs

⇒ "Watch" us on YouTube



## LGBT Outreach Unit

Tel : 212-614-6748

Sergeant Michelle Martindale  
[michelle.martindale@nypd.org](mailto:michelle.martindale@nypd.org)

Police Officer Aaron Ayala  
[aaron.ayala@nypd.org](mailto:aaron.ayala@nypd.org)

Detective Laura Colwell  
[laura.colwell@nypd.org](mailto:laura.colwell@nypd.org)

To report a POSITIVE experience with any member of the NYPD, contact by phone, email, or mail:  
Chief of Community Affairs Bureau

Chief Nilda Hofmann  
1 Police Plaza Room S-159  
New York, NY 10038  
646-610-5323

[www.nyc.gov/nypd.org](http://www.nyc.gov/nypd.org)  
[communityaffairs@nypd.org](mailto:communityaffairs@nypd.org)



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**NYPD**  
**Community Affairs**  
**Bureau**  
**LGBT Outreach**



**James O'Neill**  
*Police Commissioner*

**Chief Nilda Hofmann**  
*Chief of*  
*Community Affairs Bureau*

*An informational guide for members*  
*of the LGBT Community*



## **NYPD MISSION**

The mission of the New York City Police Department is to enhance the quality of life in our city by working in partnership with the community and in accordance with constitutional rights to enforce the law, preserve the peace, reduce fear, and provide a safe environment for all people who live, work, or visit New York City.

## **Community Affairs Bureau**

There are Community Affairs officers assigned to every precinct, police service area (PSA), and transit district throughout the city. They assist community members as liaisons between the commanding officer and the community they serve .

The Community Affairs Bureau has the following divisions designed to facilitate positive police-community relations:

- Community Outreach Division
- Crime Prevention Division
- School Safety Division
- Youth Strategies Division

## **Community Affairs Bureau Programs**

The following programs are offered by the police department for community members. For more information contact: 646-610-5323

- Precinct Community Councils
- Citizens Police Academy
- Civilian Observer Ride Along Program
- Clergy Liaison Program

## **Youth Related Programs**

The following programs are offered by the Community Affairs Youth Strategies Division. For additional information contact: 718-834-8855

- Police—Youth Dialogues
- Law Enforcement Explorers
- Summer Youth Police Academy
- PAL—Police Athletic League
- Summer Youth Employment Program

## **Community Outreach Programs**

The following programs are offered by the Community Outreach Division. For additional information contact: 212-614-6743

- Safety Presentations
- Workshops regarding Interactions with Police and NYPD Policy & Procedure
- Career Days
- Child Safety / ID Program

## **Mission of the Community Affairs LGBT Outreach Unit**

The mission of the Community Affairs LGBT Outreach Unit includes:

- Fostering positive relations between the LGBT community and the NYPD by providing a liaison for community members who may be crime victims, have information or issues of concern to the police department.
- Working with precincts, police (housing) service areas, and transit districts, located in areas with a large, visible LGBT community within them, to address concerns of that area.
- Assists in productive dialogue with Investigative units concerning LGBT related crimes.
- Working in partnership with other city agencies, other law enforcement entities, and community based organizations, by conducting community outreach, education, and involvement in other LGBT related issues.
- Maintaining an interactive role in NYPD policy and procedure regarding local laws.
- Other various duties within Community Affairs as required.